Q: Is this an insurance plan?
   A: No, the Advantage Plan is not an insurance product, but a self-funded plan sponsored by the Small Association Leadership Alliance (SALA) in which its members are eligible to participate.

Q: Will I receive an ID Card?
   A: Yes, An ID card and welcome kit will be sent to your home address. This usually takes a few days after your requested effective date.

Q: What number do I call for member services?
   A: For member services and question on benefits, claims, ID cards etc.: 866-826-5317

Q: I need an affordable, yet comprehensive plan for my family. A plan that will address my day-to-day health care needs. Will the Advantage Plan help me?
   A: Yes, it will address the bulk of your day-to-day health care by frequency. The most common health care needs are for Preventive Care, Primary Care, Specialists, Urgent Care, Laboratory, Imaging and Prescription Drugs. By frequency this accounts for almost 90% of health care service provided and the Advantage Plan provides benefits with small copayments and 100% coverage for those services.

Q: It covers prescriptions, can you tell me a little more?
   A: The Advantage Plan provides a 6 tier prescription drug benefit with an emphasis on Generic Medications. A Tier 1, Low Cost Generic is only a $1 Copay. Tier 2 Generics, 10% coinsurance. Our Pharmacy Benefit Manager, CitizensRx has a substantial discount off of the retail level, often 50% or more. As an example, if a Generic medication was $60, retail cost, CitizensRx often has a discount of 50% or more. So the $60 Prescription could be reduced to $30 and your coinsurance that Generic medication would be $3.00 There are also benefits for Brand and Non-Preferred Brand medications as well as limited coverage for Specialty Drugs.

Q: Is there an annual or monthly max on prescriptions?
   A: Please see the benefit grid. There are no monthly or annual maximum on Tiers 1 through 3. Tiers 4, 5 and 6 are limited to a maximum amount per prescription

Q: Does the plan cover Preventive Care Services?
   A: Yes, the plan provides 100% benefits, no, copays, no deductibles for the following Preventive Care services as defined by the Affordable Care Act (ACA):
   - 21 Preventive Care services for Adults
   - 28 Preventive Care services for Women
   - 31 Preventive Care services for children

Q: Is there a network of doctors or physicians?
   A: Yes, the plans access one of the largest physician networks in the country, Preferred Health Care Services (PHCS) with over 900,000 physicians nationwide. There is no coverage for out-of-network services

Q: What if I need catastrophic coverage?
   A: The Advantage MEC plan can be paired with Sedera – Medical Cost Sharing to provide a complete, comprehensive and affordable healthcare solution for you and your family. By paring the Advantage MEC plan with Sedera, members may save up to 50% of what they could purchase a plan for on the Marketplace.